



# Capability Improvement Workshop

1/2 Day Workshop



# Overview

Once training is complete, the real pay-back for organisations is to see the new learning applied in day-to-day roles. Learning best practice is the first step on the journey. Applying best practice in repeatable behaviours is where the theory turns into practice, which in turn leads to improved performance and results.

PM-Partners' Capability Improvement Workshops allow organisations to measure, plan and improve performance in all the areas PM-Partners provide training in. This includes Project Management, Business Analysis, Change Management and Agile.

Results are delivered quickly in the ½ day workshop format as each workshop can have up to 20 people who are working towards the same improvement goal. Each workshop may be targeted at people who are:

- » Of the same domain expertise (e.g. Project Managers, Change Managers or Business Analysts).
- » A complete project team.
- » An Agile Team / Squad.



## Workshop format

The Workshop is broken into 3 stages:

1. **Assess.** Our expert facilitator will take the workshop through a best-practice behavioural assessment to collect both quantitative and qualitative data on your current state.
2. **Plan.** Using collaboration and teamwork, our facilitator will bring your people together to ideate on how they can improve performance.
3. **Improve.** Our facilitator will then provide a comprehensive report on the workshop. This includes data along with recommended pragmatic and incremental steps to improve your team's performance.

This workshop drives collaboration and teamwork by bringing your people together to collectively work on how they can improve and drive results in your organisation.



# Key Topics

## Best Practice Assessment

- » Assess current behaviours aligned to Best Practice.
- » Discuss examples of good and bad across the organisation.
- » Share experiences and learnings.

## Improvement Ideation

- » Work in teams to ideate improvement areas.
- » Share and prioritise improvement areas.

## Improvement Roadmap

- » Collate and document workshop results.
- » Recommendations for incremental improvement.



# Objectives

This workshop is aimed at organisations who wish to see a day-to-day improvement in areas where they are investing in training and capability uplift.

This workshop will enable targeted teams to:

- » Understand their current performance and behaviours aligned to best practice.
- » Align their understanding of what other team members are doing.
- » Collaborate as a team to ideate incremental and tangible improvements
- » Document an improvement roadmap.
- » Work together as a team to promote networking and to build an internal support network.

## Exam

No exam, workshop only.

## Duration

1/2 day



# Course Delivery

Participants will be required to complete an on-line assessment, so will need access to a device (e.g. mobile or laptop). A mobile phone is the most common device used by attendees.

Participants will be asked to work in groups throughout the session and interact with other participants and the PM-Partners facilitator.



## Who is this course for?

- » Organisations who want to drive results from training investment.
- » Organisations who want to understand where they can improve in areas of project management, business analysis, change management and agile.
- » Organisations who want to assess how a Project team, Agile team (or Squad), or Scaled Agile (SAFe®) team is performing and how they can improve.
- » Organisations who want to understand their maturity level in areas of project management, business analysis, change management, Agile and Scaled Agile (SAFe®)



On completion of this course, you will be awarded with a PM-Partners digital badge. These are widely accepted by leading organisations as recognition of specialist training and often shared on social media.

On the last day of training, you will be provided with a Digital Credential via the Credly Acclaim platform. This badge can be added directly to your LinkedIn profile and/or shared to your newsfeed, or other professional profile, to share your achievement with your network.

# Why learn with PM-Partners?

## Because we turn your career goals into reality.

Poor project skills are consistently quoted as a key reason for project failure. To be successful in project delivery, it's critical to invest in yourself and the capabilities of your team. This means setting clear goals and making a commitment to continuous improvement.

Certification and training is a vital part of this journey. But you need to know which foot to put forward, and when, to ensure you're heading in the right direction. That's where our expert guidance and support comes in.

## Tell us where you want to go

At PM-Partners we start every conversation with the question, 'Where are you trying to go?' We then apply our expertise to show you exactly 'how' to get there.

We believe that having the relevant skills and methodologies is critical to delivery success, and ultimately career success. Depending on your aims, our team of professional development consultants will work closely with you to create a development pathway, or team training program, that aligns with your goals.

## Helping to develop professional capabilities for 25 years

Our accredited programs provide certification and development across a range of globally recognised project management and delivery streams.



**Mike Boutel**  
Head of Training



**Nekta Vamvoukakis**  
Corporate Training  
Consultant



**Jourdan Clark**  
Professional Development  
Manager

Each year, our expert facilitators train and certify more than 12,000 people throughout Australia, New Zealand and South-East Asia to best practice standards. All highly qualified practitioners in their field, they draw from real-life scenarios and their own experience to add real value for individuals, teams and organisations.

## Our promise to you

PM-Partners is committed to providing industry leading education that is relevant, up-to-date and designed to meet your specific needs.

We offer qualifications in multiple disciplines, including key products in AXELOS' best practice portfolio, such as ITIL®, PRINCE2®, PRINCE2 Agile®, MSP®, MoP®, P3O® and P3M3®; APMG's AgilePM®, AgileBA®, AgilePgM™, Lean Six Sigma, Managing Benefits, Facilitation and Change Management; as well as the Scaled Agile Framework® (SAFe®); and Business Analysis programs from The Australian Chapter of the International Institute of Business Analysis™ (IIBA®), to name a few.

To find out more about how we can help you or your organisation uplift their capability, contact the experts on 1300 70 13 14.

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## Customer story

Listen to Dominic Cain speak about how he went from being a young Chef to a Programme Director.





PM-Partners have  
been leaders in training and  
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over 20 years.

Our trainers are highly  
qualified practitioners in their  
chosen fields.

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